

BIBD TAKES PRECAUTIONARY MEASURES AGAINST COVID-19

FOR IMMEDIATE RELEASE

March 12 2020 - Following the declaration of World Health Organization of the COVID-19 being at a pandemic stage and with the Ministry of Health's announcement of the identified cases in Brunei, precautionary measures have been taken by the Bank.

At BIBD, the safety and health of our customers, our staff and the general public is of utmost priority.

BIBD continues to be vigilant and has strictly implemented various precautionary measures in line with recommendations and directives by the World Health Organisation, the Prime Minister's Office and the Ministry of Health, to assure the safety of our customers, employees, and the public. These include:

1. Our Business Continuity Plan and Work from Home (WFH) Guideline are in place and will be activated when necessary.
2. Ongoing and regular disinfectant of workstations, work surfaces and general areas at the BIBD premises.
3. Regular communications to all staff outlining steps to keep themselves and others safe. Any communications to public will be made through relevant channels.
4. Hand sanitizers are made available at branches and all BIBD premises.

Insyah Allah, BIBD will continue to do our part in minimising the further spread of infections and will continue to update our precautionary measures. We thank you for your patience if these extra measures and precautions result in any delays of our services for our customers. Please be assured that your health and safety continue to be our highest priority.

We apologise for any inconvenience caused and thank you for your patience and understanding.

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About BIBD

BIBD is the largest financial institution in Brunei Darussalam, leading the market in terms of assets, financings, and deposits, with a vision to become globally recognised as the benchmark Islamic Finance Institution.

BIBD is headquartered in Bandar Seri Begawan with Brunei's largest network of branches and ATMs located strategically in all four districts of Brunei Darussalam.

BIBD is one of the safest banks in the world and holds an impressive credit rating of A- by Standard & Poor's since 2015, the highest for a Bruneian bank and among the highest in the region. In 2019, BIBD was named the "Best Managed Bank in Brunei" and "Strongest Bank in Brunei by Balance Sheet" by the Asian Banker, as well as "Retail Bank in Brunei" from 2013 to 2019. BIBD has also been recognized by Global Finance as "Safest Bank in Brunei" from 2016 to 2019 and "Best Bank in Asia-Pacific for Brunei" in 2018.

For more information on any of BIBD's other products or services, please log on to the BIBD website at www.bibd.com.bn, visit your nearest BIBD branch or get in touch with the BIBD Contact Centre at 2238181.