VISA CONCIERGE

Access to a host of services through a Visa dedicated network global toll-free numbers.

1. Travel Information and Assistance

- a. Reservations for airlines, hotels, card rental, cruise line and more.
- b. Pre-trip information for major destinations worldwide.
- c. Visa, passport and vaccination details.
- d. Cultural information and protocol requirements.
- e. Emergency message service.
- f. Emergency travel assistance.

2. Cultural and Major City Information

- a. Highlights, sights and attractions.
- b. Festivals, events, exhibits, music, museums and entertainment.
- c. Tourist information.
- d. Shopping information.
- e. Holiday and celebrations.

3. Gift and Specialty Services

- a. Gift arrangements.
- b. Send-it-home package delivery.
- c. Special research and specialty shopping requests.

4. Business Services

- a. Travel information and assistance arrangement.
- b. Pre-trip information for major destinations worldwide.
- c. Visa passport and vaccination details.
- d. Cultural information and protocol requirements.
- e. Emergency message service.
- f. Emergency travel assistance.
- g. Emergency translation services.
- h. Business equipment rental referrals and arrangements.
- i. Meeting and conference facility referrals and arrangements.

5. Reservation, Tour & Outdoor Planning

- a. Restaurants information, referrals and reservations.
- b. Business and personal entertainment planning.
- c. Cultural and event information, reservations and ticketing.
- d. Golf course information, tee times and reservations.
- e. Health and fitness clubs, leisure tours and sport activities.