

## **BIBD REMINDS CUSTOMERS TO KEEP PERSONAL INFORMATION SAFE**

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### **FOR IMMEDIATE RELEASE**

April 15, 2019 -Bank Islam Brunei Darussalam (BIBD) would like to remind its customers that the protection of their personal information is the bank's utmost priority.

BIBD will never ask for its customers' personal banking information through unsecured platforms such as WhatsApp, Short Messaging Services (SMS) or E-mail. At the same time, BIBD seeks their cooperation to not provide their personal details to unverified websites and applications, or share it with any other individuals.

Should they discover suspicious activities related to their BIBD account via phone call, SMS or email, customers are advised to call the BIBD Contact Centre at 2238181 or deal with the bank's official representatives via its Mobile Chat.

**For further information, please contact:**

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#### **About BIBD**

BIBD is the largest financial institution in Brunei Darussalam, leading the market in terms of assets, financings, and deposits, with a vision to become globally recognised as the benchmark Islamic Finance Institution.

BIBD is headquartered in Bandar Seri Begawan with the largest network of branches and ATMs located strategically in all four districts of Brunei Darussalam.

In 2018, BIBD was ranked second strongest bank in South East Asia and top ten Asia by The Asian Banker. BIBD is one of the safest banks in the world and holds an impressive credit rating of A- by Standard & Poor's, the highest for a Bruneian bank and among the highest in the region. BIBD has been named the "Best Retail Bank in Brunei" by The Asian Banker for six consecutive years from 2013 to 2018.

For more information on any of BIBD's other products or services, please log on to the BIBD website at [www.bibd.com.bn](http://www.bibd.com.bn), visit your nearest BIBD branch or get in touch with the BIBD Contact Centre at 2238181.