

## Frequently Asked Questions

### Are there any registration fees imposed?

There are no Registration Fees imposed. However, a fee may be imposed for subscription for certain services.

### How many users are allowed?

BIBD BizNet allows a multiple number of users which can be classified into 3 major groups: Company Administrator, Company Signatory and Company User.

### How soon can we start to use BIBD BizNet?

You will receive a welcome email with your login credentials sent to your registered email. A security token will be required for login.

### Will there be any fees for issuing payments to other local or overseas banks?

Yes, there are fees imposed for issuing payments to other local or overseas banks.

### What is Payroll Management?

This is a service under bulk services that allows you to make multiple payments from a single transfer from your company account, such as staff payroll.

### What is single token access?

The single token access provides access to Parent and Subsidiary companies' account/s using a single token.

### What is Subsidiary Management?

This is a service that allows customers to manage and gain financial insight of subsidiary accounts from the parent BizNet account.

### How can a company apply for the service?

For new BIBD clients, please contact our BIBD Contact Centre. For existing BIBD clients, please contact your BIBD Relationship Manager.

Available for download from:



For Android version 5.0 and above

For iOS version 11.0 and above

Infinity of Possibilities

Bank Islam Brunei Darussalam Berhad  
Lot 159, Jalan Pemancha, Bandar Seri Begawan  
BS8711, Negara Brunei Darussalam

# BIBD N E X G E N

Infinity of Possibilities



## BIBD BizNet

Business Beyond Tomorrow



Manage your business's finances with online banking services that allow you to make financial transactions in a secure and real-time manner 24/7 anywhere in the world.

#### Features and Benefits

- 24/7 real-time account viewing
- Access to Current, Investment and Financing Accounts
- Transaction history of up to six months
- Transfer funds between BIBD accounts, to other banks in Brunei and globally
- Transact in multiple foreign currencies
- Bill payments
- Payment for TAP/SCP contributions
- Instant top up for prepaid plans - Electricity and Telcos
- Bulk payment management (Payroll, Collection and mixed payments)
- Group & Subsidiary management with single token access
- Maintain favourite beneficiaries for repetitive payments
- Personalised Home Menu Tiles for quick access for frequently used functions
- Optional email payment advice

#### Access Control and Security Features

- Individual access rights - account level, services and payment authorisation matrix.
- 128-bit encryption
- Two-factor authentication through Security Token
- Availability of audit trail information of activities by all users
- Set up of multiple levels of approval - according to the company's mandate

#### Fees and Charges

- Please refer to our Schedule of Tariffs, which can be found on our website.

## Packages

Package Name	Services Provided	Pricing
Standard	<b>Account Services</b> <ul style="list-style-type: none"> <li>• Account Summary</li> <li>• Transaction History</li> <li>• e-statement</li> </ul> <b>Payments</b> <ul style="list-style-type: none"> <li>• Fund Transfer within BIBD</li> <li>• Bill Payment</li> </ul> <b>Cheque</b> <ul style="list-style-type: none"> <li>• Cheque Book Request</li> <li>• Cheque Status Inquiry</li> <li>• Stop Cheque</li> </ul> <b>Investment Account</b> <ul style="list-style-type: none"> <li>• Placement</li> <li>• Withdrawal</li> </ul> <b>Top Up</b> <ul style="list-style-type: none"> <li>• Prepaid top up plans for DES, DST, Progresif</li> </ul> <b>Bulk Services</b> <ul style="list-style-type: none"> <li>• Payroll</li> <li>• Direct Debit</li> <li>• Mix File upload</li> </ul> <b>Interbank Fund Transfers</b> <ul style="list-style-type: none"> <li>• Transfers to local Banks</li> </ul>	Free
Premium	<b>Standard Package, plus Payments</b> <ul style="list-style-type: none"> <li>• Telegraphic Transfers</li> <li>• Subsidiary Management - Link up Subsidiary Account(s) to Parent profile, Transact on behalf of Subsidiary</li> </ul> <b>Merchant Services</b> <ul style="list-style-type: none"> <li>• QuickPay Inquiry</li> </ul>	<b>B\$100 one-off set up fee</b>
	First 5 Security Tokens	Free
	Extra Token / Lost Token	<b>B\$20</b>